Compaq Presario Desktop Products

Warranty and Support Guide

- ✓ 1 Year Parts and Labor
- ✓ 1 Year Technical Telephone Support
- ✓ 1 Year Express Parts Replacement with Compaq's award-winning Easy Access Design

IMPORTANT NOTE

If you experience a problem with your new Presario, DO NOT RETURN YOUR COMPUTER TO YOUR RETAILER. At Compaq, we take pride in our ability to service your needs. We are available 24 hours a day, 7 days a week. We have specialists available to help you with your technical support questions as they arise via the Web or phone (see Contact Numbers chart within this document). As our valued customer, we want to make sure that your support needs are met and any issues resolved as quickly as possible.

This document includes warranty information for the United States and Canada.
The information in this document is subject to change without notice.

COMPAQ

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Intel, Pentium, Intel Inside, and Celeron are trademarks of Intel Corporation.

All other product names mentioned herein may be trademarks of their respective companies.

Compaq shall not be liable for technical or editorial errors or omissions contained herein. The information in this document is provided "as is" without warranty of any kind and is subject to change without notice. The warranties for Compaq products are set forth in the express limited warranty statements accompanying such products. **Nothing herein should be construed as constituting an additional warranty.**

⚠ **WARNING:** Text set off in this manner indicates that failure to follow directions could result in damage to equipment, loss of information, bodily harm, or loss of life.

Contacting Compaq for Support

Before contacting Compaq for support, it's important to have the following information handy. Please take a moment to write down your product information for future reference.

Product Name: (located on front panel)	
System Number*:	
Serial Number*:	
Date of Purchase:	
Operating System Type and Revision:	

* This information can be found on the product label on the back of the PC.

In addition, please gather the following information:

— Applicable error messages

— Additional third-party hardware and/or software installed

— Detailed, specific questions

We have a variety of services available online to help you find answers to your questions and resolve problems — 24 hours a day, 7 days a week. Log on to our online services site at www.compaq.com/athome/support/ where you will find a variety of help sources to meet your needs:

- **Access to drivers and product documentation:** Find original product drivers, latest updates and software fixes, Limited Warranty information, and product documentation.
- **Join the Compaq Customer Communities:** Where novices to technical experts collaborate to share knowledge, information, and assistance. Participate in existing product discussions, review commonly asked questions, and answer or post new questions to a community of users.
- **Open an online service event with a Compaq Support Specialist:** Have a product Limited Warranty issue or need to contact a technical expert? Contact Compaq online for the fastest time to a solution.

Additional Support Available

If you are unable to resolve your problem by using our online services, contact our Customer Support Center via phone (see Contact Numbers chart). You will be provided technical support, 24 hours a day, 7 days a week, by our dedicated and professionally trained customer service team.

CONTACT NUMBERS

Technical Support	www.compaq.com/athome/support/
	1-208-4PC-HELP
After Warranty Software and Hardware Technical Support	**1-208-4PC-HELP**

($39.95* [U.S.] per incident)
* Subject to change without notice.

COMPAQ PRESARIO DESKTOP PRODUCTS

LIMITED WARRANTY AND TECHNICAL SUPPORT

General Terms

EXCEPT AS EXPRESSLY SET FORTH IN THIS LIMITED WARRANTY, COMPAQ MAKES NO OTHER WARRANTIES OR CONDITIONS, EXPRESSED OR IMPLIED, INCLUDING ANY IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. COMPAQ EXPRESSLY DISCLAIMS ALL WARRANTIES AND CONDITIONS NOT STATED IN THIS LIMITED WARRANTY. ANY IMPLIED WARRANTIES THAT MAY BE IMPOSED BY LAW ARE LIMITED IN DURATION TO THE LIMITED WARRANTY PERIOD. SOME STATES OR COUNTRIES/REGIONS DO NOT ALLOW A LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR CONSUMER PRODUCTS. IN SUCH STATES OR COUNTRIES/REGIONS, SOME EXCLUSIONS OR LIMITATIONS OF THIS LIMITED WARRANTY MAY NOT APPLY TO YOU.

This Limited Warranty applies to the Compaq branded hardware products sold by or leased from Compaq Computer Corporation, its subsidiaries, affiliates, authorized resellers, or country/region distributors (collectively referred to in this Limited Warranty as "Compaq") with this Limited Warranty. This Limited Warranty is applicable in all countries/regions and may be enforced in any country/region where Compaq or its authorized service providers offer warranty service subject to the terms and conditions set forth in this Limited Warranty. However, warranty service availability and response times may vary from country/region to country/region and may also be subject to registration requirements in the country/region of purchase.

Compaq warrants that the Compaq hardware product and all the internal components of the product that you have purchased or leased from Compaq are free from defects in materials or workmanship under normal use during the Limited Warranty Period. The Limited Warranty Period starts on the date of purchase or lease from Compaq. Your dated sales or delivery receipt, showing the date of purchase or lease of the product, is your proof of the purchase or lease date. You may be required to provide proof of purchase or lease as a condition of receiving warranty service. You are entitled to warranty service according to the terms and conditions of this document if a repair to your Compaq branded hardware is required within the Limited Warranty Period. This Limited Warranty extends only to the original purchaser or lessee of this Compaq branded product and is not transferable to anyone who obtains ownership of the Compaq branded product from the original purchaser or lessee.

Compaq products are manufactured using new materials or new and used materials equivalent to new in performance and reliability. Spare parts may be new or equivalent to new. Spare parts are warranted to be free from defects in material or workmanship for thirty (30) days or for the remainder of the Limited Warranty Period of the Compaq hardware product in which they are installed, whichever is longer.

During the Limited Warranty Period, Compaq will repair or replace the defective component parts or the hardware product. All component parts or hardware products removed under this Limited Warranty become the property of Compaq. The replacement part or product takes on either the Limited Warranty status of the removed part or product or the thirty (30) day limited warranty of the spare part. In the unlikely event that your Compaq product has a recurring failure, Compaq, at its discretion, may elect to provide you with a replacement unit of Compaq's choosing that is at least equivalent to your Compaq branded product in hardware performance. Compaq reserves the right to elect, at its sole discretion, to give you a refund of your purchase price or lease payments (less interest) instead of a replacement. This is your exclusive remedy for defective products.

YOU SHOULD MAKE PERIODIC BACKUP COPIES OF THE DATA STORED ON YOUR HARD DRIVE OR OTHER STORAGE DEVICES AS A PRECAUTION AGAINST POSSIBLE FAILURES, ALTERATION, OR LOSS OF THE DATA. BEFORE RETURNING ANY UNIT FOR SERVICE, BE SURE TO BACK UP DATA AND REMOVE ANY CONFIDENTIAL, PROPRIETARY, OR PERSONAL INFORMATION. COMPAQ IS NOT RESPONSIBLE FOR DAMAGE TO OR LOSS OF ANY PROGRAMS, DATA, OR REMOVABLE STORAGE MEDIA. COMPAQ IS NOT RESPONSIBLE FOR THE RESTORATION OR REINSTALLATION OF ANY PROGRAMS OR DATA OTHER THAN SOFTWARE INSTALLED BY COMPAQ WHEN THE PRODUCT IS MANUFACTURED.

Compaq does not warrant that the operation of this product will be uninterrupted or error-free. Compaq is not responsible for damage that occurs as a result of your failure to follow the instructions that came with the Compaq branded product.

This Limited Warranty does not apply to expendable parts. This Limited Warranty does not extend to any product from which the serial number has been removed or that has been damaged or rendered defective (a) as a result of accident, misuse, abuse, or other external causes; (b) by operation outside the usage parameters stated in the user documentation that shipped with the product; (c) by the use of parts not manufactured or sold by Compaq; or (d) by modification or service by anyone other than (i) Compaq, (ii) a Compaq authorized service provider, or (iii) your own installation of end-user replaceable Compaq or Compaq approved parts if available for your product in the servicing country/region.

These terms and conditions constitute the complete and exclusive warranty agreement between you and Compaq regarding the Compaq branded product you have purchased or leased. These terms and conditions supersede any prior agreements or representations — including representations made in Compaq sales literature or advice given to you by Compaq or an agent or employee of Compaq — that may have been made in connection with your purchase or lease of the Compaq branded product. No change to the conditions of this Limited Warranty is valid unless it is made in writing and signed by an authorized representative of Compaq.

Options and Software

The Limited Warranty terms and conditions for Compaq options are as indicated in the Limited Warranty applicable to Compaq options. COMPAQ DOES NOT WARRANTY SOFTWARE PRODUCTS, INCLUDING ANY SOFTWARE PRODUCTS OR THE OPERATING SYSTEM PREINSTALLED BY COMPAQ. Compaq's only obligations with respect to software distributed by Compaq under the Compaq brand name are set forth in the applicable end-user license or program license agreement. Non-Compaq hardware and software products are provided "AS IS." However, non-Compaq manufacturers, suppliers, or publishers may provide their own warranties to you.

Limitation of Liability

IF YOUR COMPAQ BRANDED HARDWARE PRODUCT FAILS TO WORK AS WARRANTED ABOVE, YOUR SOLE AND EXCLUSIVE REMEDY SHALL BE REPAIR OR REPLACEMENT. COMPAQ'S MAXIMUM LIABILITY UNDER THIS LIMITED WARRANTY IS EXPRESSLY LIMITED TO THE LESSER OF THE PRICE YOU HAVE PAID FOR THE PRODUCT OR THE COST OF REPAIR OR REPLACEMENT OF ANY HARDWARE COMPONENTS THAT MALFUNCTION IN CONDITIONS OF NORMAL USE.

COMPAQ IS NOT LIABLE FOR ANY DAMAGES CAUSED BY THE PRODUCT OR THE FAILURE OF THE PRODUCT TO PERFORM, INCLUDING ANY LOST PROFITS OR SAVINGS OR SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. COMPAQ IS NOT LIABLE FOR ANY CLAIM MADE BY A THIRD PARTY OR MADE BY YOU FOR A THIRD PARTY.

THIS LIMITATION OF LIABILITY APPLIES WHETHER DAMAGES ARE SOUGHT, OR A CLAIM MADE, UNDER THIS LIMITED WARRANTY OR AS A TORT CLAIM (INCLUDING NEGLIGENCE AND STRICT PRODUCT LIABILITY), A CONTRACT CLAIM, OR ANY OTHER CLAIM. THIS LIMITATION OF LIABILITY CANNOT BE WAIVED OR AMENDED BY ANY PERSON. THIS LIMITATION OF LIABILITY WILL BE EFFECTIVE EVEN IF YOU HAVE ADVISED COMPAQ OR AN AUTHORIZED REPRESENTATIVE OF COMPAQ OF THE POSSIBILITY OF ANY SUCH DAMAGES. THIS LIMITATION OF LIABILITY, HOWEVER, WILL NOT APPLY TO CLAIMS FOR PERSONAL INJURY.

THIS LIMITED WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS. YOU MAY ALSO HAVE OTHER RIGHTS THAT MAY VARY FROM STATE TO STATE OR FROM COUNTRY/REGION TO COUNTRY/REGION. YOU ARE ADVISED TO CONSULT APPLICABLE STATE OR COUNTRY/REGION LAWS FOR A FULL DETERMINATION OF YOUR RIGHTS.

Technical Support

Hardware

Free Hardware technical support is available for a period of one year from the date of purchase. After the first year, hardware technical support will be available for a fee (see "Obtaining Technical Support After My Technical Support Period Expires").

Software

Software technical support is defined as assistance with questions and issues about the software that was either preinstalled by Compaq on the Compaq branded product or that was included with the Compaq branded product at the time of your purchase or lease of the product. Technical support for software is available from date of product purchase or lease. Your dated sales or delivery receipt, showing the date of purchase or lease of the product, is your proof of the purchase or lease date. You may be required to provide proof of purchase or lease as a condition of receiving software technical support. After the warranty period, technical support for software that was either preinstalled by Compaq on the Compaq branded product or included with the Compaq branded product at the time of your purchase or lease of the product is available for a fee.

Obtaining Limited Warranty Service

Express Parts

Compaq's Express Parts Program* is the fastest, most convenient way to get service on your PC! Your Compaq Presario was designed for easy access, which means that you can quickly and easily service your own PC. Compaq's Express Parts Program offers many benefits such as:

- **Simple Removal of Parts:** Most parts can easily be replaced by you with a screwdriver; some parts can be replaced without the use of a screwdriver.
- **Faster Turnaround Time:** If the part is in stock, Compaq will send it to you directly by courier.
- **Repair at Your Convenience:** A replacement part is shipped with detailed instructions directly to your home or office and you replace the part when it is convenient for you. A pre-paid return air bill is included to make it easy for returning the defective part back to Compaq.

  If a Compaq Customer Support Specialist determines a hardware problem with your PC, and you are within the one-year Limited Warranty period, a replacement part will be shipped directly to you along with detailed instructions. To contact a Customer Support Specialist, go to www.compaq.com/athome/support/ or call us at the applicable phone number for your country/region (see Contact Numbers chart within this document).

*The Express Parts Program may not be available in your country/region.

Send-in for Repair

If the parts required to resolve a technical problem on your PC are not included in Compaq's Express Parts program, then a customer support specialist will arrange to have your unit picked up and delivered to the service bench for repair.

ASP Retailer Service

Service can be obtained by bringing your PC to a Compaq Authorized Service Provider.

Upgrading My Limited Warranty Coverage

Compaq offers warranty service extensions and upgrades that allow you to meet your individual product support needs.

For information on how to order warranty extensions and upgrades, go to www.compaq.com/athome/support/

Obtaining Technical Support After My Technical Support Period Expires

Compaq is also available to support your product after the technical support period has ended. This out-of-warranty support will be provided on a fee basis. The fee of $39.95* (U.S.) per incident will be charged to your credit card when you call 1-208-4PC-HELP.

*Subject to change without notice.

Declaration of Conformity

According to ISO/IEC Guide 22 and EN 45014

Manufacturer's Name:	Hewlett-Packard Company
Manufacturer's Address:	10500 Ridgeview Ct. Cupertino, CA 95015-4010 USA

declares that the product

Product Name:	Compaq Presario Personal Computer System
Model Number(s):	6000 series, 8000 series
Product Options:	All

conforms to the following Product Specifications:

Safety:	IEC 60950:1991 + A1, A2, A3, A4 EN 60950:1992 + A1, A2, A3, A4, A11 IEC 60825-1:1993 + A1/E 60825-1:1994 + A11 Class 1 (Laser/LED)
EMC:	CISPR 22:1997/EN 55022:1998 Class B[1)] CISPR 24:1997/EN 55024:1998
	IEC 61000-3-2:1995/EN61000-3-2:1995 + A14 — Harmonics IEC 61000-3-3:1994/EN61000-3-3:1995 — Flicker
	FCC Title 47 CFR, Part 15 Class B[2)]/ICES-003, Issue 2 AS/NZS 3548:1995 + A1 + A2:1997/CISPR 22:1993 + A1 + A2:1996 Class B[1)]
Telecom:	TBR 21:1998, EG201 121:1998

Supplementary Information:

The product herewith complies with the requirements of the following Directives and carries the CE marking accordingly.

— the R&TTE Directive 1999/5/EC

1) The product was tested in a typical configuration with Compaq Personal Computer and peripherals.

2) This Device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Hardware Quality Engineering Manager
Cupertino, CA, USA October, 2002

For Regulatory Compliance Information ONLY, contact:

North America Contact: Hardware Quality Engineering Manager
Hewlett-Packard, CPC
10500 Ridgeview Ct.
Cupertino, CA 95015-4010
USA
(Phone: 408-343-5000)

Operating Specifications

Electrical ratings:	Models: 6000 series, 8000 series 100–127 V∿/200–240 V∿, 4/2 A, 50/60 Hz
Operating temperature:	5° to 35° C (On models with DVD+RW/+R drives, the operating temperature is 5° to 30° C)
Storage temperature:	–40° to 70° C
Operating humidity:	15 to 80% @ 26° C
Storage humidity:	90% @ 65° C (non-condensing)
Operating altitude:	0–2286 m
Storage altitude:	0–4572 m

Batteries are delivered with this product. When empty, do not throw them away but collect as small chemical waste.

Bij dit produkt zijn batterijen geleverd. Wanneer deze leeg zijn, moet u ze niet weggooien maar inleveren als KCA.

Regulatory and Safety Information

WARNING: The Compaq Presario is heavy; be sure to use ergonomically correct lifting procedures when moving the computer.

WARNING: Electrostatic discharge (ESD) can damage disk drives, add-in cards, and other components. If an ESD station is not available, wear a wrist strap attached to a metal part of the computer. Place cards on a conductive foam pad or inside the conductive wrapper they came in; do not place the cards on top of the wrapper.

WARNING: Do not operate the system with the cover removed. Always replace the cover before turning on the system.

WARNING: Please read the "Additional Safety Information" located later in this document before installing and connecting your system to the electrical power system.

WARNING: Using the wrong type of memory module could damage the system.

WARNING: Do not pull the memory module out of the socket. Use the retaining clips to eject the module.

WARNING: Do not overload the system by installing add-in cards that draw excessive current. The system is designed to provide 2 amps (average) of +5 V power for each board/card in the computer. The total +5 V current draw in a fully loaded system (one with all add-in card slots filled) must not exceed the total number of slots multiplied by 2 amps.

WARNING: Be careful of the sharp edges on the expansion slot cover.

WARNING: There is danger of explosion if the battery is incorrectly replaced. Replace only with the same, or equivalent, type of battery. Discard used batteries according to the manufacturer's instructions.

FCC Regulatory and Safety Information (USA Only)

Federal Communications Commission (FCC) Radio Frequency Interference Statement

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⚠ **WARNING:** This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and the receiver.
- Connect the equipment into an outlet that is on a circuit different from the receiver.
- Consult the dealer or an experienced radio/TV technician for help.

Compaq's system RFI and Radiated Immunity tests were conducted with Compaq-supported peripheral devices and Compaq-shielded cables, such as those you receive with your system. Changes or modifications not expressly approved by Compaq could void the user's authority to operate the equipment. To comply with the limits for an FCC Class B computing device, always use shielded signal cables and the power cord supplied with this unit.

Consumer Information and FCC Requirements

Telephone Connection

- This equipment complies with Part 68 of the Federal Communications Commission rules. These rules permit this device to be directly connected to the telephone network. Standardized jacks are used for these connections. This equipment should not be used on party lines or coin lines.
- If this device is malfunctioning, it may also cause harm to the telephone network; this device should be disconnected until the source of the problem can be determined and until it has been repaired. If this is not done, the telephone company may temporarily disconnect your service.
- The telephone company may make changes in its technical operations and procedures. If such changes affect the compatibility or use of this device, the telephone company is required to give adequate notice of the changes.

- If the telephone company requests information on what equipment is connected to their lines, inform them of:
  - **a** The telephone number this unit is connected to
  - **b** The ringer equivalence number
  - **c** The USOC jack required: RJ-11C
  - **d** The FCC Registration Number

  Items (b) and (c) are indicated on the label. The ringer equivalence number (REN) is used to determine how many devices can be connected to your telephone line. In most areas, the sum of the RENs on any one line should not exceed five (5.0). If too many devices are attached, they may not ring properly.
- In the event of equipment malfunction, Compaq or an authorized Compaq Personal Computer Dealer Repair Center should perform all repairs. It is the responsibility of users requiring service to report the problem to Compaq's Consumer PC Division, or to one of our authorized agents. Service can be obtained by calling the Compaq Customer Care Center at 208-4PC-HELP (United States).

Statement of Fax Branding

The Consumer Protection Act of 1991 makes it unlawful for any person to use a computer or other electronic device to send any message via telephone fax machine, unless it clearly contains: A margin at the top or bottom of each transmitted page or on the first page of the transmission, the date and time it is sent, identification of the business or other entity, or individual sending the message, the telephone number of the sending machine or such business, entity, or individual.

ENERGY STAR Compliance

Compaq Presario PCs and Monitors marked with the ENERGY STAR® logo on the packaging box qualify with the U.S. Environmental Protection Agency's ENERGY STAR guidelines for energy efficiency.

Products with the ENERGY STAR label are designed to use less energy, help you save money on utility bills, and help protect the environment.

ENERGY STAR® is a registered trademark owned by the U.S. government.

Canada Department of Communications (DOC) Notice

Telephone Connection

The Canada Department of Communications label identifies certified equipment. This certification means that the equipment meets certain telecommunications network protective, operational, and safety requirements. The department does not guarantee the equipment will operate to the user's satisfaction.

Before installing this equipment, the user should ensure it is permissible to connect it to the facilities of the local communications company. The equipment must be installed using an acceptable method of connection. In some cases, the company's inside wiring associated with a single line individual service may be extended by means of a certified connector assembly (telephone extension cord). The customer should be aware that compliance with the above conditions may not prevent degradation of service in some situations.

Repairs to certified equipment should be made by an authorized Canadian maintenance facility designated by the supplier. Any repairs or alterations made by the user to this equipment, or equipment malfunctions, may give the telecommunications company cause to request that the user disconnect the equipment.

Users should ensure, for their own protection, that the electrical ground connections of the power utility, telephone lines, and internal metallic water pipe systems, if present, are connected together. This precaution may be particularly important in rural areas.

⚠ **WARNING:** Users should not attempt to make such connections themselves, but should contact the appropriate electrical inspection authority or electrician, as appropriate.

⚠ **WARNING:** The Load Number .9 assigned to each terminal device denotes the percentage of the total load to be connected to a telephone loop; this is used by the device to prevent overloading. The termination on a loop may consist of any combination of devices, subject only to the requirement that the sum of the Load Numbers does not exceed 100.

⚠ **WARNING:** When using this device, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and injury to persons, including the following:

- Do not use this product near water; for example, near a bathtub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
- Avoid using this product during an electrical storm. There may be a remote risk of electric shock from lightning.
- Do not use this product to report a gas leak in the vicinity of the leak.
- Always disconnect the modem cable before opening the equipment enclosure or touching an uninsulated modem cable, jack or internal components.
- If this product was not provided with a telephone line cord, use only No. 26 AWG or larger telecommunication line cord in order to reduce the risk of fire.
- Do not plug a modem or telephone cable into the Network Interface Card (NIC) receptacle.

SAVE THESE INSTRUCTIONS

DOC Statement (Canada Only)

This Class B digital apparatus meets all requirements of the Canadian Interference-Causing Equipment Regulations.

Additional Safety Information

This product has not been evaluated for connection to an "IT" power system (an AC distribution system with no direct connection to earth, according to IEC 60950).

AC Power Safety Warning

⚠ **WARNING:** Install the computer near an AC outlet. The AC power cord is your Compaq Presario's main AC disconnecting device and must be easily accessible at all times. For your safety, the power cord provided with your system has a grounded plug. Always use the power cord with a properly grounded wall outlet, to avoid the risk of electrical shock.

⚠ **WARNING:** Your system is provided with a voltage select switch for use in a 115 or 230 VAC power system. The voltage select switch has been pre-set to the correct voltage setting for use in the particular country/region where it was initially sold. Changing the voltage select switch to the incorrect position can damage your PC and void any implied warranty.

⚠ **WARNING:** To reduce the possibility of an electric shock from the telephone network, plug your computer into the AC outlet before connecting it to the telephone line. Also, disconnect the telephone line before unplugging your computer from the AC power outlet.

⚠ **WARNING:** Always disconnect the modem cord from the telephone system before installing or removing your computer cover.

⚠ **WARNING:** Do not operate the computer with the cover removed.

⚠ **WARNING:** The power supply is not user-serviceable. To prevent damage to the power supply, have a qualified person repair or replace it. All other components are user-serviceable.

⚠ **WARNING:** For your safety, always unplug the system from its power source and from any telecommunications systems (such as phone lines), networks, or modems before performing any of the procedures described in this guide. Failure to do so may result in personal injury or equipment damage. Hazardous voltage levels are inside the power supply and modem of this product.

Lithium Battery Caution

WARNING: The PC uses a lithium battery, type CR2032. There is danger of an explosion if the battery is incorrectly replaced. Replace only with the same, or equivalent, type recommended by the manufacturer. Dispose of used batteries according to the manufacturer's instructions.

Laser Safety Statement

Class 1 LED Product

The CD-ROM and DVD-ROM drives contain a laser system and are classified as a "Class 1 Laser Product" under a U.S. Department of Health and Human Services (DHHS) Radiation Performance standard according to the Radiation Control for Health and Safety Act of 1968.

Should the unit ever require maintenance, contact an authorized service location.

WARNING: Use of controls, adjustments, or performance procedures other than those specified in the *Getting Started* guide may result in hazardous radiation exposure. To prevent direct exposure to laser beam, do not try to open the enclosure of the CD-ROM or DVD-ROM.

Laser Product Label

The following label or equivalent is located on the surface of Compaq laser products:

This label indicates that the product is classified as a CLASS 1 LASER PRODUCT. This label appears on a laser device installed in your product.

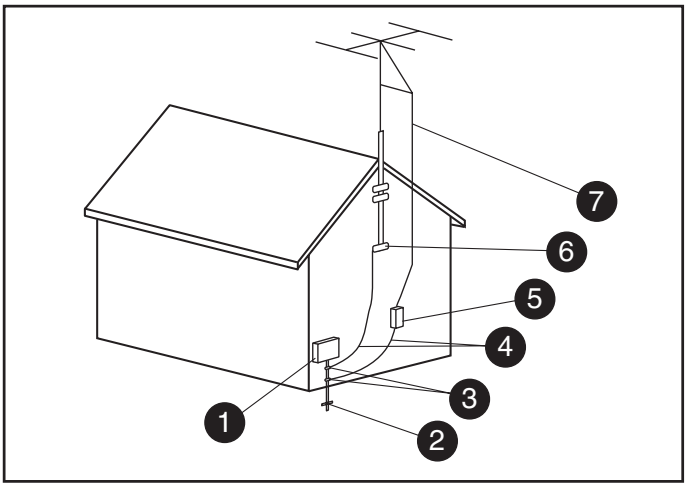
TV Antenna Connectors Protection

External Television Antenna Grounding

If an outside antenna or cable system is connected to the product, be sure the antenna or cable system is electrically grounded so as to provide some protection against voltage surges and built-up static charges. Article 810 of the National Electrical Code, ANSI/NFPA 70, provides information with regard to proper electrical grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna-discharge unit, size of grounding conductors, location of antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode.

Lightning Protection

For added protection of any Compaq product during a lightning storm, or when it is left unattended and unused for long periods of time, unplug the product from the wall outlet and disconnect the antenna or cable system. This will prevent damage to the product from lightning and power line surges.



Antenna Grounding

Antenna Grounding

Reference	Grounding Component
1	Electric Service Equipment
2	Power Service Grounding Electrode System (NEC Art 250, Part H)
3	Ground Clamps
4	Grounding Conductors (NEC Section 810-21)
5	Antenna Discharge Unit (NEC Section 810-20)
6	Ground Clamp
7	Antenna Lead in Wire

Power Lines

An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits.

⚠ **WARNING:** When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them could be fatal.

5990-5148